

# Certificate in Housekeeping



## Duration

The trainees have Individual Learning Programmes (ILP) based on their availability, care and funding packages. The minimum training would be one day a week and the maximum four days a week. This results in trainees progressing at a rate that is dependent on their ILP and development of the skills and competences required.

## Assessment

Trainees will be continually assessed throughout their training

## Certification

At the end of the course, trainees who have successfully completed all modules will receive an Certificate in Housekeeping endorsed by the Institute of Hospitality.

## Next Steps

Depending on each trainees individual needs they have the opportunity to progress to our Diploma in Housekeeping.

Alternatively, our Work Placement Supervisor will support trainees into gaining either paid or voluntary work placements.

## Course Overview

Housekeeping is an important aspect in the hospitality industry. If you are keen to start a career in this field then our Certificate in Housekeeping is the perfect first step.

Our Certificate in Housekeeping will provide trainees with a basic understanding of best practices, as well as an awareness of health and safety procedures. It is delivered in an easy to understand format using a mix of practical skills training and work experience. The end result is for trainees to be proficient with these skills at least at the basic level.

## Who is it for?

Our Certificate in Housekeeping course is suitable for anyone over the age of 18 with an interest in Housekeeping and requires additional learning support. Crumbs specialises in supporting adults with learning disabilities, mental health issues, stabilised addictions and brain injuries. Our aim is to support trainees into achieving a life of independence.

## Topics Covered

- Housekeeping organisation
- Safety in housekeeping operations
- Understanding customer requirements
- Care & maintenance of equipment
- Operating processes & procedures
- Correct use of equipment
- Meeting the required standards
- Check for maintenance requirements
- Cleaning systems
- Safe use of chemicals
- Carpet cleaning & floor care
- Correct action for recycling, reuse & disposal of waste materials
- Organisation of laundry processes
- Correct use of laundry equipment
- Correct use of settings & cleaning agents
- Finishing & storage of laundered items

## Course Fees & Enrolment

Please refer to the Crumbs Resource Hub for details on course fees and to access application forms or contact us to enquire about costs and current availability of training spaces.

## Get in touch

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